Get Active Kids Voucher Program

Round 11
Program Guidelines for True Voucher Applicants

VICTORIA
State Government

Acknowledgement

We acknowledge the traditional Aboriginal owners of country throughout Victoria, their ongoing connection to these lands and water ways and we pay our respects to their culture and their Elders past, present and future.

We acknowledge Aboriginal Self-Determination is a human right as enshrined in the United Nations Declaration on the Rights of Indigenous Peoples.

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1. About the program

On 1 November 2020, the Victorian Government announced the Get Active Kids Voucher Program. This Victorian-first initiative delivers vouchers to eligible Victorian children and young people, assisting families with the costs of participation in sport and active recreation activities.

The Program encourages children to re-engage or participate for the first time in new activities by reducing the cost of participation, which can be a significant barrier.

The Program is delivered in a targeted way to support families facing the greatest cost pressures to participation in sport and active recreation.

Over 270,000 vouchers have been snapped up over 10 rounds of the Program. Since round 4, the Program has been delivered through both a true voucher and reimbursement model.

The Program provides a voucher valued up to $200 for each child for costs associated with participation in organised sport and active recreation activities. Eligible costs include membership and registration fees associated with participation.

1.2 Why is the Victorian Government funding this program?

Community sport and active recreation plays an integral role in our community. There is overwhelming evidence of the positive direct effects of sport and regular physical activity on health and wellbeing.

Physical activity is vital during the early years to develop fundamental movement skills and sustain positive physical activity behaviours for life. Early participation in physical activity will set children on the path to happier and healthier lives.

Victorians with low incomes or living in areas of relative socio-economic disadvantage have lower levels of participation in sport and active recreation. This has a direct impact on their health and wellbeing and on their level of connection to their community.

The Get Active Kids Voucher Program aligns to the Active Victoria 2022-2026 priorities and outcomes:

Active Victoria Priorities	Active Victoria Outcomes
Connecting communities All Victorians have the opportunity to participate in sport and active recreation initiatives that are high -quality, inclusive and appropriate.	**Sustained participation** More Victorians participate equitably in sport and active recreation.

2. Application dates

Voucher applications will be open as follows:

Round 11	
GAKV Program – Applications	**Open** 15 September 2026 **Close** 13 October 2026*
Voucher Expiry	27 April 2027

* or earlier if the budget allocation is fully exhausted

Vouchers are subject to availability and no further vouchers will be issued after the funding allocation is exhausted. Applications may close earlier than advertised if the budget allocation is fully exhausted.

You have until the voucher expiry date listed above to present your child's voucher to your Registered Activity Provider. After this date, the voucher will have expired, and your Registered Activity Provider cannot accept the voucher. No extension to voucher expiry dates can be given.

3. How to apply for a voucher

Step 1: Check your child's eligibility

Before you apply, you need to confirm that your child is eligible for a voucher as outlined in Section 5.

For each eligible child, you can **only apply for either one voucher OR one reimbursement** in each round.

Step 2: Choose your Registered Activity Provider

When you apply for a voucher, you will need to select the Registered Activity Provider your child will be participating at. We recommend using our search tool to check your club/organisation is a Registered Activity Provider before you start your voucher application.

Before starting your voucher application, we advise that you contact your Registered Activity Provider to confirm that they:

- Have a space for your child.
- Provide suitable activities for your child.
- Have activities at a time and location that suit your schedule.

After you have successfully applied for your child's voucher, you cannot request the Registered Activity Provider be changed or the voucher be cancelled unless there are extenuating circumstances. Please review the full cancellation policy in Section 6.

Step 3: Apply online using the Service Victoria portal

To apply for a voucher, you need to be the parent and/or legal guardian of an eligible child.

To get a Get Active Kids Voucher, you will need to apply using the Service Victoria Voucher portal. Visit the Apply for a Voucher section on the Get Active Victoria website or visit Service Victoria to apply.

Reimbursement applications cannot be submitted via the Service Victoria Voucher portal. A voucher application cannot be changed to a reimbursement application as stated in the cancellation policy in Section 6.

Step 4: Information you will need to provide

To complete your application, you will need to:

- Provide documentation showing your child's eligibility. The type of eligibility documentation you will need to submit is listed in Section 5.
- Enter your name, address and email address.
- Enter your child's date of birth or age.
- Select a Registered Activity Provider to use your voucher with.

If you have multiple eligible children named on the same Health Care or Pensioner Concession Card and Medicare Card, you can apply for them all in one application.

If you are applying through the Care Services or temporary or provisional visa holder, international student or undocumented migrant streams, you will need to submit a separate application for each eligible child.

Step 5: Submit your application

When you have entered all the required information, please take the time to review the information you have entered for each child, including the Registered Activity Provider you have selected for each child to ensure it is correct. You cannot request the transfer or cancellation of a voucher once it is issued.

You will need to attest that:

- The information provided is true and correct.
- You agree to the terms and conditions of the Program as outlined in Section 8 of these Guidelines.
- That you have reviewed the Registered Activity Provider's code of conduct, member protection policy, child safe standards as well as any other safety procedures relevant to ensuring child safety and wellbeing.

Step 6: Receiving your voucher code

If you have applied through the Health Care or Pensioner Concession Card streams, you will receive an email with the voucher code within 24 hours of submitting your application. You will receive one voucher code email for each child. If you have not received an email within 24 hours, we recommend checking your spam or junk folders.

If you have applied through the Special Consideration stream, you will receive an email confirming that your application was submitted. You will receive either a successful outcome, including your voucher code, or an unsuccessful outcome of your application within 15 business days.

4. How to use your voucher

When paying for your child's membership or registration fees, present their voucher to the Registered Activity Provider you selected when applying. If your Registered Activity Provider uses an online registration platform, either enter your voucher code online for the fees to be discounted or contact your Registered Activity Provider to ask how to apply your voucher code to your fees.

Your child's membership or registration fees will be discounted up to $200. If your child's fees are more than $200, you will need to pay the balance.

Uniform and equipment items that are incorporated within the membership and registration fees can be claimed (for example, safety equipment, mouthguards).

The voucher code represents payment, or part thereof of registration/membership fees only.

Vouchers can only be used in a single transaction. The voucher has a specific code linked to the Registered Activity Provider you selected when applying and cannot be used at a different Activity Provider. If you have not used the full $200 value of the voucher, the remaining amount cannot be used at another Registered Activity Provider.

If you have applied for multiple children, a separate voucher will be issued for each child. Each voucher will have 4 different characters at the end of the code. Please ensure you are using the right voucher for each child and that you do not use a voucher more than once.

Registered Activity Providers can only receive a voucher from you directly. The Department cannot provide voucher codes or other participant details to an Activity Provider

5. Eligibility

To be eligible for a Get Active Kids voucher, your child must fall into one of the four categories listed in Sections 5.1 to 5.5 below.

5.1 Health Care Card Holders

Your child/dependant must meet all the following criteria:

- Be aged 0 to 18 years.
- Be a resident in Victoria.
- Be named on your issued and valid Australian Government Health Care Card or named on their own issued and valid Australian Government Health Care Card.

When applying, you will need to enter:

- The Health Care Card number, expiry date and name of the card holder.
- Medicare Card Number.
- Your Child's full name as written on the Medicare Card.
- Your Child's reference number.

5.2 Pensioner Concession Card Holders

Your child/dependant must meet all the following criteria:

- Be aged 0 to 18 years.
- Be a resident in Victoria.
- Be named on your issued and valid Australian Government Pensioner Concession Card or named on their own issued and valid Australian Government Pensioner Concession Card.
- Be named on an issued and valid Australian Government Medicare Card.

When applying, you will need to enter:

- The Pensioner Concession Card number, expiry date and name of the card holder.
- Medicare Card Number.
- Your Child's full name as written on the Medicare Card.
- Your Child's reference number.

5.3 Temporary or provisional visa holders, international students or undocumented migrants

Your child/dependant must meet all the following criteria:

- Be aged 0 to 18 years.
- Be a resident in Victoria.

You OR your child/dependant must hold either a temporary, provisional or student visa or be an undocumented migrant.

Permanent residents, New Zealand citizens and partner visa holders are not eligible to apply under the special consideration stream. Permanent residents, New Zealand citizens and partner visa holders that meet the criteria under Section 5.1 or Section 5.2 are eligible to apply for the program.

When applying you will need to submit a document that confirms your family or child's status as a temporary or provisional visa holder, undocumented migrant or international student, for example: visa documents, grant notice or an email or letter from your support worker or agency.

5.4 Children residing in Victorian Care Services

Your child/dependant must meet all the following criteria:

- Be aged 0 to 18 years.
- Be a resident in Victoria.
- Residing in Victorian Care Services.

When you are applying for your child's voucher, you will need to submit a document confirming you are the carer or legal guardian of a child currently residing in Victorian Care Services, for example: a carer authorisation letter or an email from your agency or child protection manager or kinship engagement team.

5.5 Children residing in private, informal or non-statutory kinship care

Your child/dependant must meet all the following criteria:

- Be aged 0 to 18 years.
- Be a resident in Victoria.
- Residing with a Kinship carer under a private, informal or non-statutory kinship arrangement.

When applying for your child's voucher, you will need to submit a document confirming you are the carer of a child currently residing in private, informal or non-statutory kinship care, for example: an email from a kinship engagement worker or kinship care service provider.

6. Voucher cancellation

Applicants cannot request the transfer or cancellation of a voucher once it is issued. The transfer of vouchers from one Registered Activity Provider to another is not permitted. Provision for cancelling a voucher will be made only in exceptional circumstances. Applicants cannot request a voucher cancellation due to change of mind regarding the selected activity, applicant error in selecting an appropriate Activity Provider, or to change the voucher to a reimbursement application.

What constitutes “exceptional circumstances” will be assessed on a case-by-case basis within the sole discretion of the Department and may include major injury, significant illness or where the Activity Provider has not fulfilled their obligations under the terms and conditions of the Get Active Kids Voucher Program. “Exceptional circumstances” does not include when the applicant is unaware of the voucher expiry date or has failed to present the voucher to an Activity Provider. You may be asked to provide the Department with evidence to determine if “exceptional circumstances” exist.

7. Registered Activity Providers

Get Active Kids Registered Activity Providers have registered to be part of the Get Active Kids Voucher Program and are affiliated to a Sport and Recreation Victoria, recognised Victorian State Sporting Association (SSA) or Victorian State Sport and Active Recreation Body (SSARB), or one of the following organisations:

- Ausdance
- Australian National Drag Racing Association
- Calisthenics Victoria
- Girl Guides Victoria
- Karting Victoria
- Scouts Victoria.

Please note that participation in the Get Active Kids Voucher Program as a Get Active Kids Registered Activity Provider does not mean that the organisation has been endorsed or recommended by the Department or Victorian Government, nor does it indicate or represent that the organisation will receive any or a particular amount of funding under the Program.

7.1 Ineligible activities

Vouchers cannot be used for:

- Membership and registration fees associated with a club, association or program that is not an approved Get Active Kids Registered Activity Provider.
- Membership or registration fees that are not associated with a recognised sport or active recreation activity. For example, language lessons, acting classes, music lessons, etc.
- Single session activities.
- Family days out.
- Activities conducted as part of the school curriculum.
- After school care services or programs.
- School-run competitions – including inter-school or weekend competition.
- Travel and accommodation costs (unless these costs are incorporated in the registration fees for a structured camp program).
- Equipment ordinarily provided by the club/provider on registration for competition.
- One-off ‘Come and Try’ days, fun runs and mass participation events.
- Uniforms and clothing that are not incorporated into a membership or registration fee for a sport or active recreation activity.
- Uniform alone.

8. Terms and conditions

8.1 Program Conditions

Conditions of application

- Eligible applicants can only apply for either one voucher or one reimbursement for each eligible child per round (subject to availability).
- Applicants must certify on their application form that they meet the eligibility criteria and have not supplied false or misleading information.
- Applicants consent to the Department providing information to Commonwealth Government entities and other Victorian Government departments to enable the assessment of their application and for audit, monitoring, research and evaluation and to send you updates (if you agree), or where permitted by law.
- The Department may at any time, remove an applicant from the application process, if in the Department's opinion association with the applicant may bring the Department, a Minister or the State of Victoria into disrepute.
- Requests for late applications due to "exceptional circumstances" will only be considered up to 5 business days after the Program closes for applications.
- During the application process, applicants will be asked a series of demographic questions. Responses to these questions will be used by the Department only for the purposes of evaluating the Get Active Kids Voucher Program and will not affect the outcome of the application for a voucher. Under each question, applicants will be able to specify if they do not wish to answer.
- Successful applicants may be invited to undertake a voluntary survey about the Get Active Kids Voucher Program. These responses may be used for promotional and evaluation purposes, subject to the consent of the applicant.
- In submitting an application under the Get Active Kids Voucher Program relating to your child/ dependant's participation with a local sporting club, association or activity provider (organisation), you certify and attest to the Victorian Government that you have reviewed the organisation's code of conduct, member protection policy, child safe standards as well as any other safety procedures relevant to ensuring child safety and wellbeing. The Victorian Government will not be held responsible for any events occurring as a result of a child's participation in a sport and recreation activity.

Conditions of assessment

- All information and documents requested must be submitted to the Department's satisfaction for an application to be deemed eligible.
- Applicants understand that the particulars of their application will be checked as part of the eligibility assessment and their application may be declined and not proceed based on these checks.

Conditions of usage

- If the voucher is used other than in accordance with these Terms and Conditions and Guidelines (for example, you redeem the voucher at a non-registered provider) you may be required to pay the Registered Activity Provider the outstanding fees.
- The voucher is non-transferable and cannot be used for any other child.
- Once a voucher has been submitted to the Registered Activity Provider, no refund of the membership, registration or participation fee equivalent to the voucher amount is available (for example, if the eligible child does not participate in the eligible activity).

- Any vouchers that are not presented to a registered Get Active Kids Activity Provider will expire after the dates specified in Section 2 and cannot be used after this time.

Voucher cancellations

- Applicants cannot request the transfer of a voucher once it is issued. Applicants are encouraged to contact the Registered Activity Provider before applying for a voucher.
- Applicants cannot request the cancellation of a voucher once it is issued. Applicants are encouraged to contact the Registered Activity Provider before applying for a voucher. Provision for cancelling a voucher will be made only in exceptional circumstances.
- What constitutes "exceptional circumstances" will be assessed on a case-by-case basis within the sole discretion of the Department and may include major injury, significant illness or where the Registered Activity Provider has not fulfilled their obligations under the terms and conditions of the Get Active Kids Voucher Program. "Exceptional circumstances" does not include when the applicant is unaware of the voucher expiry date or has failed to present the voucher to a Registered Activity Provider. You may be asked to provide the Department with evidence to determine if "exceptional circumstances" exist.
- Applicants cannot request a voucher cancellation due to change of mind regarding the selected activity, applicant error in selecting an appropriate Registered Activity Provider, or to change the voucher to a reimbursement application.

8.2 Audit and Compliance

Any information or documents provided by the applicants may be subject to audit by the Victorian Government or its representatives and, if requested, applicants may be required to produce further evidence.

If any information in the application is found to be false or misleading, any amounts paid to an applicant pursuant to a voucher will be repayable on demand.

8.3 Right of Amendment

The Department reserves the right to amend these Guidelines and eligibility terms in its sole and absolute discretion, including to amend the dates for which any voucher can be issued and/or to close the Get Active Kids Voucher Program.

8.4 Confidentially and Privacy of Information

Any personal information provided for this program will be collected and used by the Department for the purposes of assessing eligibility, program administration, program review and evaluation.

The Department completes a range of eligibility assessments that may include data matching to clarify the accuracy and quality of information supplied. This is part of our auditing and monitoring processes and for confirming eligibility across this program.

In the assessment of an application for the program, it may be necessary to share personal information with State and Commonwealth Government departments and agencies, including Service Victoria, as well as other external experts. If personal information about a third party is included in the application, the applicant must ensure the third party is aware of and consents to the contents of this privacy statement.

The Department collects demographic information for economic reporting purposes. No personal information is used in reporting; all reports are presented with aggregated data.

Any personal information about the applicant or a third party will be collected, held, managed, used, disclosed, or transferred in accordance with the provisions of the Privacy and Data Protection Act 2014 (Vic) and other applicable laws.

Enquiries about access or correction to your personal information, can be emailed to getactivekids@sport.vic.gov.au.

Other concerns regarding the privacy of personal information, can be emailed to the Department's Privacy Unit at privacy@ecodev.vic.gov.au. The Department's privacy policy is also available by emailing the Department's Privacy Unit.

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Available at Get Active Victoria website www.getactive.vic.gov.au