

# Get Active Kids Voucher Program

**Rounds 9 and 10**  
**Program Guidelines for True Voucher Applicants**

## **Acknowledgement**

We acknowledge the traditional Aboriginal owners of country throughout Victoria, their ongoing connection to these lands and water ways and we pay our respects to their culture and their Elders past, present and future.

We acknowledge Aboriginal Self-Determination is a human right as enshrined in the United Nations Declaration on the Rights of Indigenous Peoples.

## Message from the Minister for Community Sport



Every child deserves the chance to play the sport they love with their friends. The Victorian Government is helping families who need support the most to get the essentials to give them this chance.

The Get Active Kids Voucher Program is a Victorian-first that has become an integral part of our sporting landscape, supporting children to get involved in organised sport and physical activities by providing vouchers and reimbursement of up to \$200 to help eligible families cover the cost of memberships and registration fees.

The Program provides vouchers to help Victorian children get on the pitch, court, field or in the pool – and to have fun with their friends.

Almost 190,000 vouchers have been snapped up in the first 8 rounds of the Program, opening doors to sport participation across the state.

The Get Active Kids Voucher Program contributes to our Active Victoria strategy and is helping families to move more, every day.

With 80% of children in Victoria not doing the recommended amount of physical activity, the Get Active Kids Voucher Program will make it possible for more kids to be active, happy and healthy.

I anticipate a high level of interest in the upcoming rounds of the Program and wish all Registered Activity Providers and applicants every success with this very popular Program.

**The Hon. Ros Spence MP**  
Minister for Community Sport

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## 1. About the program

On 1 November 2020, the Victorian Government announced the Get Active Kids Voucher Program. This Victorian-first initiative delivers vouchers to eligible Victorian children and young people, assisting families with the costs of participation in sport and active recreation activities.

The Program encourages children to re-engage or participate for the first time in new activities by reducing the cost of participation, which can be a significant barrier.

The Program is delivered in a targeted way to support families facing the greatest cost pressures to participation in sport and active recreation.

Almost 190,000 vouchers have been snapped up in the first 8 rounds of the Program. Since round 4, the Program has been delivered through both a true voucher and reimbursement model.

The Program provides a voucher valued up to \$200 for each child for costs associated with participation in organised sport and active recreation activities. Eligible costs include membership and registration fees associated with participation.

### 1.2 Why is the Victorian Government funding this program?

Community sport and active recreation plays an integral role in our community. There is overwhelming evidence of the positive direct effects of sport and regular physical activity on health and wellbeing.

Physical activity is vital during the early years to develop fundamental movement skills and sustain positive physical activity behaviours for life. Early participation in physical activity will set children on the path to happier and healthier lives.

Victorians with low incomes or living in areas of relative socio-economic disadvantage have lower levels of participation in sport and active recreation. This has a direct impact on their health and wellbeing and on their level of connection to their community.

The Get Active Kids Voucher Program aligns to the [Active Victoria 2022-2026](#) priorities and outcomes:

#### **Active Victoria Priorities**

##### **Connecting communities**

All Victorians have the opportunity to participate in sport and active recreation initiatives that are high -quality, inclusive and appropriate.

#### **Active Victoria Outcomes**

##### **Sustained participation**

More Victorians participate equitably in sport and active recreation.

## 2. Application dates

Voucher applications will be open as follows:

Round 9	
GAKV Program – Applications	<b>Open</b> 15 October 2025 <b>Close</b> 13 November 2025*
Voucher Expiry	31 December 2025
Round 10	
GAKV Program – Applications	<b>Open</b> February 2026 <b>Close</b> TBC

\* or earlier if the budget allocation is fully exhausted

Vouchers are subject to availability and no further vouchers will be issued after the funding allocation is exhausted.

You have until the dates outlined above to present your child's voucher to your Registered Activity Provider. After this date, the voucher will have expired, and your Registered Activity Provider cannot accept the voucher.

## 3. How to apply for a voucher

### Step 1: Check your child's eligibility

Before you apply, you need to confirm that your child is eligible for a voucher as outlined in [Section 5](#).

For each eligible child, you can **only apply for either a voucher OR a reimbursement** in each round.

### Step 2: Choose your Registered Activity Provider

When you apply for a voucher, you will need to select the Registered Activity Provider your child will be participating at. We recommend using our [search tool](#) to check your club/organisation is a Registered Activity Provider before you start your voucher application.

Before starting your voucher application, we advise that you contact your Registered Activity Provider to confirm that they:

- Have a space for your child.
- Provide suitable activities for your child.
- Have activities at a time and location that suit your schedule.

After you have successfully applied for your child's voucher, you cannot request the Registered Activity Provider be changed or the voucher be cancelled unless there are extenuating circumstances. Please review the full cancellation policy in [Section 6](#).

### Step 3: Apply online using the Service Victoria portal

To apply for a voucher, you need be the parent and/or legal guardian of an eligible child.

To get a Get Active Kids Voucher, you will need to apply using the Service Victoria Voucher portal. Visit the [Apply for a Voucher](#) section on the Get Active Kids website or visit [Service Victoria](#) to apply.

Reimbursement applications cannot be submitted via the Service Victoria Voucher portal. A voucher application cannot be changed to a reimbursement application as stated in the cancellation policy in [Section 6](#).

#### **Step 4: Information you will need to provide**

To complete your application, you will need to:

- Provide documentation showing your child's eligibility. The type of eligibility documentation you will need to submit is listed in [Section 5](#).
- Enter your name, address and email address.
- Enter your child's date of birth or age.
- Select a Registered Activity Provider to use your voucher with.

If you have multiple eligible children named on the same Health Care or Pensioner Concession Card and Medicare Card, you can apply for them all in one application.

If you are applying through the Care Services or temporary or provisional visa holder, international student or undocumented migrant streams, you will need to submit a separate application for each eligible child.

#### **Step 5: Submit your application**

When you have entered all the required information, please take the time to review the information you have entered, including the Registered Activity Provider you have selected to ensure it is correct.

You will need to attest that:

- The information provided is true and correct.
- You agree to the terms and conditions of the Program as outlined in [Section 8](#) of these Guidelines.
- That you have reviewed the Registered Activity Provider's code of conduct, member protection policy, child safe standards as well as any other safety procedures relevant to ensuring child safety and wellbeing.

#### **Step 6: Receiving your voucher code**

If you have applied through the Health Care or Pensioner Concession Card streams, you will receive an email with the voucher code within 24 hours of submitting your application. You will receive one voucher code email for each child. If you have not received an email within 24 hours, we recommend checking your spam or junk folders.

If you have applied through the Special Consideration stream, you will receive an email confirming that your application was submitted. You will receive an outcome of your application within 15 business days.

### **4. How to use your voucher**

When paying for your child's membership or registration fees, present their voucher to the Registered Activity Provider you selected when applying. If your Registered Activity Provider uses an online registration platform, enter your voucher code online for the fees to be discounted.

Your child's membership or registration fees will be discounted up to \$200. If your child's fees are more than \$200, you will need to pay the balance.

The voucher code represents payment, or part thereof of registration/membership fees only.

Vouchers can only be used in a single transaction. The voucher has a specific code linked to the Registered Activity Provider you selected when applying. If you have not used the full \$200 value of the voucher, the remaining amount cannot be used at another Registered Activity Provider.

If you have applied for multiple children, a separate voucher will be issued for each child. Each voucher will have 4 different characters at the end of the code. Please ensure you are using the right voucher for each child and that you do not use a voucher more than once.

Registered Activity Providers can only receive a voucher from you directly. The Department cannot provide voucher codes or other participant details to an Activity Provider

## 5. Eligibility

To be eligible for a Get Active Kids voucher, your child must fall into one of the four categories listed in Sections 5.1 to 5.4 below.

### 5.1 Health Care Card Holders

Your child/dependant must meet all the following criteria:

- Be aged 0 to 18 years.
- Be a resident in Victoria.
- Be named on your issued and valid Australian Government Health Care Card or named on their own issued and valid Australian Government Health Care Card.

When applying, you will need to enter:

- The Health Care Card number, expiry date and name of the card holder.
- Medicare Card Number.
- Your Child's full name as written on the Medicare Card.
- Your Child's reference number.

### 5.2 Pensioner Concession Card Holders

Your child/dependant must meet all the following criteria:

- Be aged 0 to 18 years.
- Be a resident in Victoria.
- Be named on your issued and valid Australian Government Pensioner Concession Card or named on their own issued and valid Australian Government Pensioner Concession Card.
- Be named on an issued and valid Australian Government Medicare Card.

When applying, you will need to enter:

- The Pensioner Concession Card number, expiry date and name of the card holder.
- Medicare Card Number.
- Your Child's full name as written on the Medicare Card.
- Your Child's reference number.

### 5.3 Temporary or provisional visa holders, international students or undocumented migrants

Your child/dependant must meet all the following criteria:



- Be aged 0 to 18 years.
- Be a resident in Victoria.
- Hold either a temporary, provisional or student visa or be an undocumented migrant.

When applying you will need to submit a document that confirms your family or child's status as a temporary or provisional visa holder, undocumented migrant or international student, for example: visa documents, grant notice, immigration card or an email or letter from your support worker or agency.

Please note that permanent residents and New Zealand citizens that meet the criteria under Section 5.1 or Section 5.2 do not need to apply through special consideration.

#### 5.4 Children residing in Victorian Care Services

Your child/dependant must meet all the following criteria:

- Be aged 0 to 18 years.
- Be a resident in Victoria.
- Residing in Victorian Care Services.

When you are applying for your child's voucher, you will need to submit a document confirming you are the carer or legal guardian of a child currently residing in Victorian Care Services, for example: a carer authorisation letter, an email from your agency or child protection manager or kinship engagement team or a signed statutory declaration.

### 6. Voucher cancellation

Applicants cannot request the transfer or cancellation of a voucher once it is issued. The transfer of vouchers from one Registered Activity Provider to another is not permitted. Provision for cancelling a voucher will be made only in exceptional circumstances. Applicants cannot request a voucher cancellation due to change of mind regarding the selected activity, applicant error in selecting an appropriate Activity Provider, or to change the voucher to a reimbursement application.

What constitutes "exceptional circumstances" will be assessed on a case-by-case basis within the sole discretion of the Department and may include major injury, significant illness or where the Activity Provider has not fulfilled their obligations under the terms and conditions of the Get Active Kids Voucher Program. "Exceptional circumstances" does not include when the applicant is unaware of the voucher expiry date or has failed to present the voucher to an Activity Provider. You may be asked to provide the Department with evidence to determine if "exceptional circumstances" exist.

### 7. Registered Activity Providers

Get Active Kids Registered Activity Providers have registered to be part of the Get Active Kids Voucher Program and are affiliated to a Sport and Recreation Victoria, recognised Victorian State Sporting Association (SSA) or Victorian State Sport and Active Recreation Body (SSARB), or one of the following organisations:

- Ausdance
- Australian National Drag Racing Association
- Calisthenics Victoria
- Girl Guides Victoria
- Karting Victoria
- Scouts Victoria.

Please note that participation in the Get Active Kids Voucher Program as a Get Active Kids Registered Activity Provider does not mean that the organisation has been endorsed or recommended by the Department or Victorian Government, nor does it indicate or represent that the organisation will receive any or a particular amount of funding under the Program.

## 7.1 Ineligible activities

Vouchers cannot be used for:

- Membership and registration fees associated with a club, association or program that is not an approved Get Active Kids Registered Activity Provider
- Membership or registration fees that are not associated with a recognised sport or active recreation activity. For example, language lessons, acting classes, music lessons, etc.
- Single session activities
- Activities conducted as part of the school curriculum
- After school care services or programs.
- School-run competitions – including inter-school or weekend competition
- Travel and accommodation costs (unless these costs are incorporated in the registration fees for a structured camp program)
- Equipment ordinarily provided by the club/provider on registration for competition
- One-off 'Come and Try' days, fun runs and mass participation events
- Uniforms and clothing that are not incorporated into a membership or registration fee for a sport or active recreation activity.

## 8. Terms and conditions

### 8.1 Conditions of applying

- Eligible applicants can only apply for either a voucher or reimbursement for each eligible child per round (subject to availability).
- If the voucher is used other than in accordance with these Terms and Conditions and Guidelines (for example, you redeem the voucher at a non-registered provider) you may be required to pay the Registered Activity Provider the outstanding fees.
- The voucher is non-transferable and cannot be used for any other child.
- Once a voucher has been submitted to the Registered Activity Provider, no refund of the membership, registration or participation fee equivalent to the voucher amount is available (for example, if the eligible child does not participate in the eligible activity).
- Applicants must certify on their application form that they meet the eligibility criteria and have not supplied false or misleading information.
- All information and documents requested must be submitted to the Department's satisfaction for an application to be deemed eligible.
- Applicants understand that the particulars of their application will be checked as part of the eligibility assessment and their application may be declined and not proceed based on these checks.
- Applicants consent to the Department providing information to Commonwealth Government entities and other Victorian Government departments to enable the assessment of their application and for audit, monitoring, research and evaluation and to send you updates (if you agree), or where permitted by law.

- Any personal information collected, held, managed, used, disclosed, or transferred will be held in accordance with the Privacy and Data Protection Act 2014 (Vic) and other applicable laws.
- The Department may at any time, remove an applicant from the application process, if in the Department's opinion association with the applicant may bring the Department, a Minister or the State of Victoria into disrepute.
- Any vouchers that are not presented to a registered Get Active Kids Activity Provider will expire after the dates specified in [Section 2](#) and cannot be used after this time.
- Applicants cannot request the transfer of a voucher once it is issued. Applicants are encouraged to contact the Registered Activity Provider before applying for a voucher.
- Applicants cannot request the cancellation of a voucher once it is issued. Applicants are encouraged to contact the Registered Activity Provider before applying for a voucher. Provision for cancelling a voucher will be made only in exceptional circumstances.
- What constitutes "exceptional circumstances" will be assessed on a case-by-case basis within the sole discretion of the Department and may include major injury, significant illness or where the Registered Activity Provider has not fulfilled their obligations under the terms and conditions of the Get Active Kids Voucher Program. "Exceptional circumstances" does not include when the applicant is unaware of the voucher expiry date or has failed to present the voucher to a Registered Activity Provider. You may be asked to provide the Department with evidence to determine if "exceptional circumstances" exist.
- Applicants cannot request a voucher cancellation due to change of mind regarding the selected activity, applicant error in selecting an appropriate Registered Activity Provider, or to change the voucher to a reimbursement application.
- During the application process, applicants will be asked a series of demographic questions. Responses to these questions will be used by the Department only for the purposes of evaluating the Get Active Kids Voucher Program and will not affect the outcome of the application for a voucher. Under each question, applicants will be able to specify if they do not wish to answer.
- Successful applicants may be invited to undertake a voluntary survey about the Get Active Kids Voucher Program. These responses may be used for promotional and evaluation purposes, subject to the consent of the applicant.
- In submitting an application under the Get Active Kids Voucher Program relating to your child/ dependant's participation with a local sporting club, association or activity provider (organisation), you certify and attest to the Victorian Government that you have reviewed the organisation's code of conduct, member protection policy, child safe standards as well as any other safety procedures relevant to ensuring child safety and wellbeing. The Victorian Government will not be held responsible for any events occurring as a result of a child's participation in a sport and recreation activity.

## 8.2 Audit and Compliance

Any information or documents provided by the applicants may be subject to audit by the Victorian Government or its representatives and, if requested, applicants may be required to produce further evidence.

If any information in the application is found to be false or misleading, any amounts paid to an applicant pursuant to a voucher will be repayable on demand.

### 8.3 Right of Amendment

The Department reserves the right to amend these Guidelines and eligibility terms in its sole and absolute discretion, including to amend the dates for which any voucher can be issued and/or to close the Get Active Kids Voucher Program.

### 8.4 Confidentially and Privacy of Information

The Department is committed to protecting your privacy. We collect and handle any personal or health information about you or a third party in your application, for the purpose of administering your application.

To administer your application effectively and efficiently, we may need to disclose your personal or health information with others for the purpose of assessment, consultation, auditing or monitoring and reporting. This can include departmental staff, Members of Parliament and their staff, external experts, such as members of assessment panels, or other government departments including Service Victoria. If you intend to include personal information about third parties in your application, please ensure that they are aware of the contents of this privacy statement.

Any personal information about you or a third party in your correspondence will be collected, held, managed, used, disclosed or transferred in accordance with the provisions of the Privacy and Data Protection Act 2014 (Vic) and other applicable laws.

For information about how to access information about you held by the Department, please email [privacy@ecodev.vic.gov.au](mailto:privacy@ecodev.vic.gov.au). The DJSIR privacy policy can be obtained from our website at [www.djsir.vic.gov.au/privacy](http://www.djsir.vic.gov.au/privacy)

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