



FREQUENTLY ASKED QUESTIONS

ELIGIBILITY

Can I apply for a Get Active Victoria Kids Voucher?

To apply you must be:

- the parent or legal guardian or temporary foster or kinship carer of an eligible child
- the holder of a valid Australian Government Health Care Card or Pensioner Concession Card with named dependants, and
- the holder of a valid Australian Government Medicare card with named dependants.

Is my child eligible for Get Active Victoria Kids Voucher?

To be eligible your child/dependant must be:

- aged 4 to 18 years at the time of application
- a resident in Victoria
- named on a current (at the time of your application) Australian Government Health Care Card or Pensioner Concession Card, and
- named on a valid Australian Government Medicare card.

What is special consideration?

If you are an individual or family experiencing financial hardship as a result of an unforeseen situation, you may be eligible to be reimbursed for expenses without an Australian Government Health Care Card or Pensioner Concession Card. This will be assessed case by case.

Special consideration may apply if the child/dependant is aged 4 to 18 years, is a resident in Victoria and the parent/legal guardian/temporary foster or kinship carer of the eligible child:

- has zero or very limited income, savings or community support
- is a temporary or provisional visa holder, or undocumented migrant or international student
- is unable to access Commonwealth income support (including JobKeeper and JobSeeker payments).

Children in statutory out of home care in Victoria may also be eligible for special consideration.

If you do not have an Australian Government Health Care Card or Pensioner Concession Card and believe you are in one of the financial hardship circumstances above, please email getactivekids@sport.vic.gov.au to check your eligibility.

What if my child exists on two Medicare cards?

If your child exists on more than one Medicare card, use the card that Medicare issued to you for your child.

What if my child turns 19 during the season?

If your child is 18 and listed on a valid Health Care Card or Pensioner Concession Card and Medicare card at the time of applying, they can redeem the voucher for that season.



SPORT AND RECREATION VICTORIA
Department of Jobs, Precincts and Regions

121 Exhibition Street, Melbourne VIC 3000
GPO Box 4509, Melbourne VIC 3001
W: getactive.vic.gov.au | E: getactivekids@sport.vic.gov.au



I live on a border town, can we apply?

Eligibility will depend on where your child lives and plays. For example:

- My child lives in Victoria and plays in a Victoria club – your child is eligible for a voucher.
- My child lives in NSW and plays in a Victoria club – your child is ineligible for a voucher.
- My child lives in Victoria but plays in a club located in NSW – your child is eligible for a voucher but cannot use the voucher at a club operating outside Victoria.

What information will I need in my application?

All applications must provide:

- your name and Victorian address
- the name of your child you are applying for
- details from your valid Health Care Card or Pensioner Concession Card
- Medicare number and reference number for the child you are applying for
- bank account details
- copies of invoices and/or receipts as proof of purchase OR a copy of the payment plan agreement.

How do I apply?

Apply online at getactive.vic.gov.au/vouchers

EXPENSES COVERED

How much can I be reimbursed?

You can apply for any amount above \$50 and up to \$200 for each child, for costs related to your child's sport or recreation activity.

What costs are covered?

If you are eligible, you can be reimbursed for costs related to:

- membership, registration or general fees to participate at an affiliated sport or active recreation club, association or program
- equipment required to participate in the nominated activity, including second-hand equipment*
- uniforms and clothing required to participate in the nominated activity, including second-hand uniforms*.

To claim equipment or uniform and clothing expenses, you must certify that you have incurred expenses related to a current membership or registration for an organised sport or recreation club or program of an affiliated sport or recreation club, association or activity provider.

*See the eligible uniform and equipment guide at getactive.vic.gov.au/vouchers



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How do I know if my club, activity or program is affiliated with a Victorian State Sporting Association or Victorian State Sport and Recreation Body that is recognised Sport and Recreation Victoria?

View a list of recognised organisations at getactive.vic.gov.au/vouchers

What costs are not covered?

- membership, uniform and equipment expenses associated with sport and recreation activities that are not part of an affiliated club, association or program to with a recognised State Sporting Association or State Sport and Recreation Body
- single session activities
- activities conducted during school hours or as part of school curriculum
- after school care services
- school-run competitions – including inter-school or weekend competition
- travel costs (unless these costs are incorporated in the registration fees for a structured camp program)
- accommodation costs (unless these costs are incorporated in the registration fees for a structured camp program)
- equipment ordinarily provided by the club/provider on registration for competition.
- one-off 'come and try' days, fun runs and mass participation events
- uniforms and clothing not related to a membership or participation in an organised sport or active recreation activity.

Can I upload a photo of my receipt or tax invoice when submitting my application?

Yes, you can provide a photo of a receipt or tax invoice. Files must be smaller than 5MB

VOUCHER AMOUNTS

How many vouchers can my child receive?

Subject to availability, you can apply for up to two vouchers for each eligible child from 1 March 2021 to 17 April 2022. However, you can only apply for one voucher per child in a claim period.

You must pay for the membership, registration fee, equipment or uniform, before you can apply to be reimbursed.

You must apply to be reimbursed within the appropriate claim period. Applications submitted outside of the appropriate claim period will not be accepted. See *When can I apply?* below.

You will need to upload a copy of invoices and/or receipts as proof of purchase or provide a copy of your payment plan agreement when submitting your application.

Can I apply for more than one child?

Yes, but you must apply separately for each eligible child.



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AVAILABILITY

When can I apply?

There are specific dates when you can apply to have your expenses reimbursed.

You must have incurred your expenses within specific dates too.

When you incur the expense	When you can apply for reimbursement (claim period)
1 January 2021 – 11 April 2021	1 March 2021 – 11 April 2021
11 April 2021 – 11 July 2021	31 May 2021 – 11 July 2021
11 July 2021 – 14 November 2021	4 October 2021 – 14 November 2021
14 November 2021 – 17 April 2022	7 March 2022 – 17 April 2022

I paid for my child's registration fees in February 2021, when can I claim a voucher?

You can apply anytime between 1 March to 11 April 2021.

How do I know if my application has been successful or unsuccessful?

You will receive an email confirming we have received your application.

- *If successful*, approved funds (up to \$200) will be reimbursed into your nominated bank account within 10 business days.
- *If unsuccessful*, you will be notified of the reason and directed back to your draft application for resubmission (if appropriate).

PROGRAM GUIDELINES

What are the program guidelines?

For detailed information and Terms and Conditions about the Get Active Kids Voucher Program please read the Program Guidelines available at getactive.vic.gov.au/vouchers

To receive this publication in an accessible format, please contact Sport and Recreation on 1800 325 206, using the National Relay service 13 36 77 if required or email getactivekids@sport.vic.gov.au



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